

COMMERCIAL INTERIOR FLOORING PRODUCTS 10 YEAR WARRANTY

Coverage

Subject to the below exclusions, Lonseal, Inc. warrants that Lonseal flooring products will be free from manufacturing defects for a period of one (1) year from the date of purchase and that, when properly installed and maintained, shall not wear through as a result of normal foot traffic for a period of ten (10) years from the date of installation. This warranty shall become void if the maintenance, subfloor conditions, and/or installation procedures do not conform to those prescribed by Lonseal, Inc. in the Technical Manual for Interior Flooring Products and other Lonseal technical documents.

Warranty Exclusions (the above limited warranty does not cover):

1. Dissatisfaction due to improper maintenance, improper installation including insufficient or improper floor preparation or substrate deficiency.
2. Deviations from samples or printed illustrations in color or texture. Suspect material must not be installed without receiving advance approval from Lonseal, Inc.
3. Loss due to inconvenience, incidental expenses, or consequential damages.
4. Resultant damage due to:
 - Stains and/or discoloration caused by (but not limited to): dyes or inks, fading from sunlight or heat generation sources, contact with rubber products and/or synthetic backings including that which may be attributable to plasticizer migration; non-approved adhesives or floor care products not recommended by Lonseal.
 - Traffic-borne contaminants from painted or asphalt surfaces and sealers; chemically reactive spillage; crocking.
 - Substrate telegraphing of underlayment fasteners, imperfections, and/or joints.
 - Cuts, scratches, gouges, scuffs, punctures, tears, indentations, and/or burns.
 - Indentation from the use of improper or poorly designed furniture rests, wheels, and/or floor protectors.
 - Inadequate protective entrance or landing matting.
 - Failure to protect the material from ongoing work by other trades or individuals.
 - Accidents or any intentional misuse or misapplication of products.
 - Problems due to mold, mildew, the presence of alkaline substances, and/or hydrostatic pressure from the substrate.
 - Bond failure due to the presence of excessive substrate moisture and/or alkaline substances or hydrostatic pressure: problems due to mold and mildew. Failure of any embossed pattern to match at seam(s) due to standard manufacturing variances.
 - Fire, flood or other acts, omissions, causes or events beyond the control of Lonseal.
 - Improper installation and maintenance, including (but not limited to) use of adhesives and/or techniques not recommended by Lonseal in accordance with Lonseal Technical manuals and documents. [NOTE: This warranty shall be VOID if any Lonseal Products are installed with adhesives and/or techniques not specifically recommended by Lonseal in Lonseal's Technical Manual for Interior Flooring Products and other technical documents.]

TOPSEAL urethane finish warranty exclusions (the above limited warranty does not cover):

- Gloss reduction from routine wear, or irregular visual appearance from traffic path, or excessive soil build-up due to lack of or improper maintenance.

Terms

General Claims Procedure

Claims must be reported to Lonseal, Inc. in writing within ten (10) years of purchase, except for claims of product defect as detailed below. Lonseal requires a sample for evaluation, or at its option, may have the installation inspected by a Lonseal representative or agent, or licensed independent inspector; or claimant may hire a licensed independent inspector. If Lonseal determines that the claim is valid, Lonseal will supply new product(s) of the same or similar grade sufficient to repair or replace the affected Lonseal vinyl, but will not pay for labor or related replacement costs.

Defects-One Year

A covered defect must be reported to Lonseal, Inc. in writing within one (1) year of purchase. Lonseal requires a sample for evaluation, or at its option, may have the installation inspected by a Lonseal representative or agent, or licensed independent inspector. If, after evaluation, the product is determined defective, Lonseal will supply new product(s) of the same or similar grade sufficient to repair or replace the defective material(s). Lonseal will also pay for reasonable labor and materials costs involved in replacing the affected Lonseal vinyl where the combined labor and material costs are not in excess of the total cost of replacement vinyl.

Notwithstanding the foregoing, under no circumstances shall Lonseal Inc. be liable for any ensuing costs, consequential or otherwise, directly or indirectly, due to the replacement of flooring such as, but not limited to, loss of business revenue, productivity, displacement, etc.

Lonseal, Inc. reserves the right to change our products' design, material, and/or specification(s) and/or to improve products or processes at any time without notice. Installation procedures and use of Lonseal adhesives must be in strict accord with Lonseal, Inc. Technical Manual for Interior Flooring Products for warranty terms to be valid.