

ONSEAL

COMMERCIAL EXTERIOR PRODUCTS 15 YEAR WARRANTY

Coverage

Subject to the below exclusions, Lonseal, Inc. warrants that Londeck will be free from manufacturing defects for a period of five (5) years from the date of purchase and that, when properly installed and maintained, shall not wear through as a result of normal foot traffic for a period of fifteen (15) years from the date of installation. This warranty shall become void if the maintenance, subfloor conditions, and/or installation procedures do not conform to those prescribed by Lonseal, Inc. in the [Londeck Manual](#) or other Lonseal Technical Documents.

Warranty Exclusions (the above limited warranty does not cover):

1. Dissatisfaction due to improper maintenance, improper installation including insufficient or improper floor preparation or substrate deficiency.
2. Loss due to inconvenience, incidental expenses or consequential damages.
3. Installation errors including, but not limited to:
 - Installation over or touching roofing materials constructed of or containing rubber or petrochemical derivatives or asphalt.
 - Negligence during and after installation.
 - Bubbling and bond failure due to inadequate substrate, moisture or alkalinity; improper flashing.
4. Resultant damage due to:
 - Stains and/or discoloration caused by (but not limited to): dyes or inks, discoloration or fading from sunlight or heat generation sources, contact with rubber products and/or synthetic backings including that which may be attributable to plasticizer migration; excrement; non-approved adhesives or floor care products not recommended by Lonseal; fading or gloss reduction from routine wear.
 - Traffic-borne contaminants from painted or asphalt surfaces and sealers; chemically reactive spillage; crocking.
 - Substrate telegraphing of underlayment fasteners, imperfections and/or joints.
 - Cuts, scratches, gouges, scuffs, punctures, tears, indentations, and/or burns.
 - Damage or indentation caused by excessive loads or resulting from lack of, or improper use, or poorly designed furniture rests, wheels and/or floor protectors.
 - Inadequate protective entrance or landing matting.
 - Failure to protect the material from ongoing work by other trades or individuals.
 - Accidents or any intentional misuse or misapplication of products.
 - Problems due to mold, mildew, the presence of alkaline substances, and/or hydrostatic pressure from the substrate.
 - Bond failure due to the presence of excessive substrate moisture and/or alkaline substances or hydrostatic pressure: problems due to mold and mildew. Failure of any embossed pattern to match at seam(s) due to standard manufacturing variances.
 - Fire, flood or other acts, omissions, causes or events beyond the control of Lonseal.
 - Improper installation and maintenance, including (but not limited to) use of adhesives and/or techniques not recommended by Lonseal in accordance with Lonseal Technical manuals and documents. [NOTE: This warranty shall be VOID if any Lonseal Products are installed with adhesives and/or techniques not specifically recommended by Lonseal in Lonseal's Londeck Technical Manual for Exterior Products and other Technical documents.]

Terms

General Claims Procedure

Claims must be reported to Lonseal, Inc. in writing within fifteen (15) years of purchase, except for claims of product defect as detailed below. Lonseal requires a sample for evaluation, or at its option, may have the installation inspected by a Lonseal representative or agent, or licensed independent inspector; or claimant may hire a licensed independent inspector. If Lonseal determines that the claim is valid, Lonseal will supply new product(s) of the same or similar grade sufficient to repair or replace the affected Lonseal vinyl, but will not pay for labor or related replacement costs.

Defects-Five Year

A covered defect must be reported to Lonseal, Inc. in writing within five (5) year of purchase. Lonseal requires a sample for evaluation, or at its option, may have the installation inspected by a Lonseal representative or agent, or licensed independent inspector. If, after evaluation, the product is determined defective, Lonseal will supply new product(s) of the same or similar grade sufficient to repair or replace the defective material(s). Lonseal will also pay for reasonable labor and materials costs involved in replacing the affected Lonseal vinyl where the combined labor and material costs are not in excess of the total cost of replacement vinyl.

Notwithstanding the foregoing, under no circumstances shall Lonseal Inc. be liable for any ensuing costs, consequential or otherwise, directly or indirectly, due to the replacement of flooring such as, but not limited to, loss of business revenue, productivity, displacement, etc.

Lonseal, Inc. reserves the right to change our products' design, material, and/or specification(s) and/or to improve products or processes at any time without notice. Installation procedures and use of Lonseal adhesives must be in strict accord with Lonseal, Inc. Londeck Technical Manual for Exterior Products for warranty terms to be valid.